	West Coast Thermal Ltd

Quality Policy

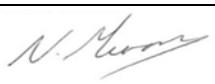
Our strategic business direction is to provide asbestos removal, thermal insulation, passive fire protection and associated services to a variety of clients within the UK. We strive to consistently provide a quality service which meets customer requirements, with projects delivered in a professional manner, within budget and on time.

We are committed to developing a culture throughout our organisation based upon the principles defined within BS EN ISO 9001:2015 Quality Management System.

To achieve this, we will:

- Conform to all legal and contractual obligations.
- Develop and maintain an effective documented quality management system which ensures conformance to policy commitment and provides a mechanism for monitoring, auditing and reviewing performance.
- Provide adequate resources and support to managers to ensure an effective quality management system exists.
- Identify objectives and set targets to improve quality performance, taking account of the views of all interested parties.
- Encourage suppliers and contractors engaged by us to operate to the same standards as our own.
- Promote quality awareness amongst all staff and encourage their active participation.
- Strive to continuously improve the effectiveness of the quality management system.

It is the responsibility of all West Coast Thermal Limited staff to integrate the requirements of this policy as part of their daily activities.

Approved by	Position	Date	Signature
Barry Graham	Director	06/10/2026	
Neil Murray	Director	06/10/2026	
John Boughey	Director	06/10/2026	

This policy is reviewed annually to ensure its continued suitability and effectiveness.